

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Nathan Langlois Phone 989.734.2155 Date 02/28/09 City Rogers City, MI
work done August 08

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments Felt like great relationship right from the start.
~~A++~~ A+++ from office to crew

*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments Awsome. Your truck was seen going down freeway near Saginaw.
He stopped, turned around and headed back up north without delay, @ 2 1/2 hrs

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments reasonable time frames, Very Very friendly staff

North
(Steve)
Thank
you

*How would you rate the install of the work performed? Poor average good **excellent**

Comments Paul and crew "Saw and Conquered". Hardest workers
I have seen in a long time. Experienced, friendly, helpful. ^{They take the stress} out of the job
Nearly maintenance free

*How would you rate overall company performance? Poor average good **excellent**

Comments A+++

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO

In a heart beat Thank you to all; for saving
my foundation and my sanity

these boys deserve
a raise

Crew: Paul
Emilio
Jose



* Crawl space is working
~~beautifully~~ like a charm.
These guys did in one day that
would of taken me all summer.

1-877-379-6424
Drymich.com
36757 Amrhein, Livonia MI 48150