

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Elizabeth Bibik Phone 248-790-9673 Date 6/8/09 City Berkley

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments Professional, knowledgeable, personable, and priced within anticipated expectations.

*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments I only wish the work could have started sooner; you have a busy business, which is good.

*How would you rate the install of the work performed? Poor average good **excellent**

Comments same-day work, one-day. Exceeded expectations for the issues presented with my crawlspace.

*How would you rate overall company performance? Poor average good **excellent**

Comments _____

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO



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