

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name KEN HORNACEK Phone 248 373 9169 Date 05-10-09 City COLUMBIAVILLE, MI

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good excellent

Comments THE INSTALLERS WERE VERY INFORMATIVE, VERY PROFESSIONAL AND HARD WORKERS.

THEY DID AN EXCELLANT JOB. THEY GOT STARTED AND NEVER STOPPED UNTILL THE JOB WAS DONE

\*How would you rate overall company performance? Poor average good excellent

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

I AM VERY PLEASD WITH THE OUTCOME OF THIS PROJECT.

*Ken Hornacek*



1-877-379-6424

Drymich.com

36733 Amrhein, Livonia MI 48150