

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Margaret Egan Phone 734-449-2588 Date 10-19-09 City Winthrop Lake
Tom Morrison

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Knowledgeable and Punctual!

*How would you rate your meeting with your inspector? Poor average good excellent

Comments What inspector?

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments _____

*How would you rate the install of the work performed? Poor average good excellent

Comments Again, Punctuality is wonderful!
And, they let me know everything they were doing.

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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