

FOUNDATION SYSTEMS OF MICHIGAN INC.

WALT MAZUR

Name _____

Phone 734 453 3759

Date 10-15-09

City PLYMOUTH

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments RON WAS VERY FRIENDLY, UPFRONT AND ANSWERED ALL MY QUESTIONS

*How would you rate your meeting with your inspector? Poor average good excellent

Comments NOT CLEAR WHAT YOU MEAN, I DON'T RECALL AN INSPECTION?

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments AFTER I SIGNED UP I WAS ABLE TO GET AN INSTALL DATE IMMEDIATELY

*How would you rate the install of the work performed? Poor average good excellent

Comments PAUL AND HIS CREW WERE VERY CLEAN AND EFFICIENT

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

YOU CAN HAVE A POTENTIAL CUSTOMER CALL ME



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